





Customer Service

2 Days Training Workshop

 6th & 7th of December, 2017

 5:00pm-9:00pm

 InterContinental Regency Hotel

Khalid Al Qoud

International Speaker, Consultant

Don't miss the Workshop!

Customer service representatives, technical and support personnel, field service representatives, account managers, credit and billing specialists, small business owners—as well as managers who want customer service training in order to reinforce their skills and train their staffs.

Register today!

About The Workshop

Customer service is the ability to handle the customer needs in a way that fulfill their requirements in order to achieve full satisfaction. It will help you also to maintain a good relationship with your customers and ensure their loyalty. The challenge is to maintain a friendly, low pressure, and high service environment for your customers and keep yourself productive and service— oriented throughout your day.

Key Benefits & Objectives


- Higher Employee Motivation & Engagement
- Improved Customer Service Skills
- Increased Customer Satisfaction
- Have emotional intelligent
- Be good communicator

Investment Includes

- Establish and take action towards achieving goals
- Become more self-reliant
- Gain more job and life satisfaction
- Contribute more effectively to the team and the organization
- Communicate more effectively

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